



Infant Formula Shortage Resources

Nassau County Medical Society & Nassau Academy of Medicine

On February 17th, 2022, Abbott Nutrition voluntarily recalled several lines of powdered infant formulas out of concern for bacterial contamination. Due to this recall, many families throughout the U.S. have struggled to access safe and affordable formulas. The Biden-Harris Administration has worked to ensure that families do not remain vulnerable in this time of need. The White House Briefing Room released the [additional steps](#) that President Biden is taking to address the nationwide shortage and ultimately resolve this issue, in May 2022.

While these efforts have increased the manufacturing production of formulas, many families still face challenges in securing a steady and safe source in which they can reliably meet the needs of infants and other formula-dependent individuals. As such, the Nassau County Medical Society deems it necessary to disperse resources that families can utilize during this time. NCMS hopes to provide help to all those in need. Please share this information with those who may benefit.

If you are unable to find formula, please see below for further assistance:*

Manufacturer Hotlines

- [Gerber's MyGerber Baby Expert](#) - reach a certified nutrition or lactation consultant by phone, text, Facebook Messenger, web chat, or video call, who can help you identify a similar formula that may be more readily available
- **Abbott's Consumer Hotline: call 1-800-986-8540**
- [Abbott's urgent product request line](#) - ask your OBGYN or your infant's pediatrician to submit an urgent product request by downloading and [completing the form](#)
- **Healthcare Workers: [Contact Abbott](#)** to request limited quantities of formula for patients in need.
- **Reckitt's Customer Service line: call 1-800 BABY-123 (222-9123)**

Community Resources

- [United Way's 2-1-1](#) - dial 2-1-1 to be connected to a community resource specialist affiliated with United Way who may be able to help you identify food pantries and other charitable sources of local infant formula and baby food.
- [Feeding America](#) - call your local food bank to ask whether they have infant formula and other supplies in stock.

- [Human Milk Banking Association of North America \(HMBANA\)](#): certain HMBANA-accredited milk banks are distributing donated breast milk to mothers in need; please note that some may require a prescription from a medical professional. Find an HMBANA-accredited milk bank.

WIC-Eligible Families

- **Contact your [local WIC office](#)** to identify or obtain additional sources of infant formula nearby.

General Guidance

- Call your OBGYN or pediatrician to see if they have in-office samples or can suggest a similar formula that may be more readily available in stores and is nutritionally similar to your infant's typical formula.
- You should NOT water down formula, try to make formula at home, or use toddler formula to feed infants. Don't discard formula unless it is expired or is part of the recall. [Check your formula's lot code](#) to see whether or not it was affected by the recall.
- You can find more guidance from the [American Academy of Pediatrics](#).

*The resources listed have been taken from the NYS DOH.